

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26

IN THE SUPERIOR COURT OF THE STATE OF WASHINGTON
IN AND FOR CHELAN COUNTY

STANDING ORDER

)
) No. 21-2-00002-04
)
)
)

Eviction Resolution Pilot Program (ERPP)¹

Effective October 1, 2021 through June 30, 2023²

1. **Findings. It is recognized that:**

- A. Since late February 2020, the COVID-19 public health and economic crisis have combined to cause great health, social and economic harm to the people of the state of Washington, rendering many thousands unable to meet basic living expenses, including but not limited to rent expenses.
- B. Responding to the public health and economic emergency, on March 18, 2020, Governor Inslee issued Proclamation No. 20-19 imposing a moratorium on most residential evictions in Washington State. This Proclamation was renewed and the eviction moratorium was extended on multiple occasions. The most recent extension (Proclamation 20-19.6) expired June 30, 2021. Governor Inslee issued

¹ ERP changed to ERPP given language in ch. 115, Laws of 2021, Sec. 7.

² Per ch. 115, Laws of 2021, Sec. 7(9).

1 a Bridge Proclamation 21-09 on June 29, 2021 which he extended again through
2 October 31, 2021 (Proclamation 21-09.01).

3 C. Anticipating significant numbers of unlawful detainer filings upon anticipated
4 expiration of the Governor's eviction moratorium, the Superior Court Judges'
5 Association asked its Unlawful Detainer Work Group to develop a means of
6 diverting nonpayment of rent cases away from the courts and into a collaborative
7 resolution process that brings together landlords and their attorneys, tenants, legal
8 aid and housing justice projects, administrators of state and local rent assistance
9 programs, and trained eviction resolution specialists employed by community-
10 based dispute resolution centers. The pre-5160 SCJA Pilot Eviction Resolution
11 Programs (ERPs) and related operating protocols were established in King,
12 Snohomish, Pierce, Thurston, Clark, and Spokane Counties, and conciliation
13 and/or mediation services commenced in November 2020.

14 D. Current estimates indicate that more than 220,000 ¹ individual households are
15 currently in rent arrears and face the prospect of potential eviction after the
16 current moratorium expires.

17 E. On April 22, 2021, Governor Inslee signed Engrossed Second Substitute Senate
18 Bill 5160 into law (*i.e.* ch.115, Laws of 2021) which took effect that day. This
19 legislation substantially changes the law governing landlord-tenant relations,
20 generally prevents eviction for failure to pay unpaid rents accrued during the
21 Governor's eviction moratorium, changes unlawful detainer practice and
22 procedure, provides statewide authorization and support for court-established
23 Eviction Resolution Pilot Programs (ERPPs) beyond the initial six pilot programs
24 established pre-5160 by the SCJA and establishes a right to counsel for indigent
25 tenants in unlawful detainer proceedings.

26 F. The final FY 2021-23 operating budget enacted by the Washington State
Legislature provides funding to underwrite ERPP operations, implement the right

¹ Surveys from July 5th, 2021 suggest that approximately 16% of Washington's renters are behind on rent, or 220,059 households. (<https://www.census.gov/data/tables/2021/demo/hhp/hhp33.html#tables>; see Housing Tables 1b).

1 to counsel program for indigent tenants, and includes \$658,000,000 for rent
2 assistance payments to tenants and landlords, offering landlords and tenants
3 significantly expanded opportunities to resolve rent related disputes that might
4 otherwise lead to the filing of an unlawful detainer action following expiration of
5 the eviction moratorium.

- 6 G. Given the anticipated deluge of unlawful detainer filings following expiration of
7 the Bridge Proclamation 21-09.01 after October 31, 2021, and implementation of
8 OCLA's right to counsel for indigent tenants in unlawful detainer actions (aka
9 proceedings) presents a continuing threat to the ability of this court to timely hear
10 and fairly decide such cases consistent with statutory deadlines, due process and
11 mandated procedures.
- 12 H. State and local rent-assistance programs offer the opportunity for immediate
13 assistance in addressing rent arrearages (or portions thereof) and avoiding the
14 need to seek recourse through the unlawful detainer process. It is in this court's
15 interest in managing its docket, facilitating just outcomes, and wisely utilizing
16 scarce judicial resources to divert not-yet-filed cases away from the contested
17 unlawful detainer process in court to an eviction resolution pilot program where
18 there is a reasonable likelihood of a just resolution.
- 19 I. Sec. 7(2) of ch. 115, Laws of 2021 requires that, where an ERPP is established
20 under authority of a standing judicial order, landlords use that program before
21 filing an unlawful detainer action based on nonpayment of rent. Section 7(3)
22 requires that the landlord provide an ERPP notice to the tenant of the eviction
23 resolution program along with the 14-day notice to pay or vacate prior to filing an
24 unlawful detainer action. The Court adopts and requires the Landlord to use the
25 form ERPP Notice developed by AOC in collaboration with the Office of the
26 Attorney General. See *Exhibit A* hereto.
- J. Governor Inslee issued Bridge Proclamation 21-09 on June 29, 2021 and extended
it again (Proclamation 21-09.01) on September 24, 2021, which is effective from
July 1 – October 31, 2021. The Bridge Proclamation is not an extension of the
Governor's Eviction Moratorium Proclamation (20-19). All evictions typically

Superior Court of the State of Washington
For Chelan County

Post Office Box 880
Wenatchee, Washington 98807-0880

1 allowed under the law, with the exception of non-payment of rent, may resume
2 July 1st.

- 3 K. As required by the Bridge Proclamation: (1) The local rental assistance program
4 submitted an attestation to the appropriate entity/entities affirming that it is
5 operational in this county; and (2) the local dispute resolution center has
6 submitted an attestation to the appropriate entity/entities affirming ERPP is
7 operational in this county, copies of which are attached.
- 8 L. *Exhibit A* hereto suffices as the ERPP Notice required by the Bridge Proclamation
9 that the landlord must give to the tenant providing an opportunity to participate in
10 an operational rental assistance program and an operational ERPP.
- 11 M. The necessity of an effective and meaningful ERPP is key to successful diversion
12 of cases from the court. The court recognizes the local HJP and local DRC do not
13 have unlimited human and other resources to handle the anticipated massive
14 influx of nonpayment of rent cases requiring ERPP. The court also recognizes that
15 an effective ERPP requires the local DRC to implement ERPP intake and
16 processing protocols, for example, requiring one e-mail per each ERPP notice
17 related to one tenant and scheduling ERPP meet and confer appointments on a
18 first come-first serve basis as well as other protocols.
- 19 N. As required by Sec. 8 of ch. 115, Laws of 2021, the Governor's Bridge
20 Proclamation (Proclamation 21-09 and 21-09.01) and as interpreted by the
21 Attorney General of Washington pursuant to a letter issued on July 9, 2021,
22 indigent tenants in unlawful detainer actions (aka proceedings) must be appointed
23 counsel in unlawful detainer cases. Until the Office of Civil Legal Aid certifies
24 the conditions precedent to operationalizing the right to counsel in Chelan
25 County, the Court will not hear unlawful detainer actions based primarily upon
26 the nonpayment of rent.
- O. It is understood that, pending certification of the right-to-counsel program's
availability and subject to the caveat detailed in Para. N hereinabove, the local
Dispute Resolution Center (DRC) and local Housing Justice Project (HJP) or
Volunteer Lawyer Program acting as an HJP provider are prepared to assist

Superior Court of the State of Washington
For Chelan County

Post Office Box 880
Wenatchee, Washington 98807-0880

1 tenants facing the threat of eviction and help tenants resolve that threat through
2 non-judicial processes including the Eviction Resolution Program (ERPP).

3 P. This court has determined it appropriate to issue this standing order to establish an
4 Eviction Resolution Pilot Program to divert unlawful detainer cases from the
5 docket and facilitate pre-filing resolution of cases where the principle issue in
6 context is non-payment of rent. The court designates that the Presiding Judge will
7 serve as the procedural point person to work with relevant stakeholders on the
8 implementation and ongoing administration of the ERPP and such designation has
been provided to the Administrative Office of the Courts.

9 **2. Order:**

10 **A. Landlord/Landlord counsel's Obligations regarding Eviction Resolution.**

11 Prior to serving and/or filing a summons and complaint for nonpayment of rent
12 *post-moratoria* the landlord or landlord's counsel shall:

13 (i) *strictly comply with* the notice, service, and certification requirements of
14 Sec. 7(3), (4), and (5) of Chapter 115, Laws of 2021, and the Governor's Bridge
15 Proclamation 21-09.01 issued on September 24, 2021 as applicable;

16 (ii) meet and confer with the local DRC, the tenant, and the tenant's attorney
17 to facilitate the resolution of the issue of nonpayment of rent, *e.g.* accessing rental
18 assistance as well as entering reasonable payment plans; and

19 (iii) file the ERPP DRC Certification Form at the time of filing a summons
20 and complaint with the court.

21 **B. Tenant's Obligations regarding Eviction Resolution.** Tenants must respond to
22 landlords regarding establishing reasonable repayment plans and participate in
23 eviction resolution programs per the timelines established in E2SSB 5160. (*See*
24 *Governor's Bridge Proclamation – Page 4.*)

25 **C. DRC Scheduling and Certification of ERPP.**

26 (1) During the effective period of the Bridge Proclamation, the local DRC shall
make every effort to schedule the meet and confer for the landlord and the tenant
(and their respective counsel) within 28 days of receipt of the ERPP Notice;

1 (2) Once the Bridge Proclamation expires, the local DRC shall make every effort
2 to schedule the meet and confer for the landlord and tenant (and their respective
3 counsel) within 21 days of receipt of the ERPP Notice;

4 (3) during and after the expiration of the Bridge Proclamation, the parties may
5 agree to extend the timeframe (as detailed in this section) for scheduling the meet
6 and confer;

7 (4) the local DRC shall implement processes necessary to schedule and hold the
8 meet and confer in the timeframes detailed in this section;

9 (5) During the effective time period of the Bridge Proclamation, should a tenant
10 not engage in the first 28 days (after the landlord has issued/served the ERPP
11 notice and, subsequently the 14-day notice to pay or vacate), the DRC shall issue
12 the DRC Certification that the landlord has satisfied the requirements of Sec. 7 of
13 Chapter 115, Laws of 2021;

14 (6) After the Bridge Proclamation has expired, should a tenant not engage in the
15 first 14 days (pursuant to the ERPP Notice and the 14-day notice to pay or
16 vacate), the DRC shall issue DRC Certification that the landlord has satisfied the
17 requirements of Sec. 7 of Chapter 115, Laws of 2021;

18 (7) If a landlord files a nonpayment of rent unlawful detainer case without DRC
19 certification, this Court may address whether the landlord complied with the
20 ERPP and all conditions precedent to suit. Should the court find that the landlord
21 was entitled to DRC certification notwithstanding DRC's failure to certify, the
22 court may proceed with the show cause hearing or trial;

23 (8) The DRC may add relevant language to a certificate of ERPP participation
24 prior to its issuance to a landlord that details: whether rent assistance was
25 available at the time of the engagement (*for example*, did the tenant qualify for
26 rent assistance and was rent assistance available in the relevant locality at this
time), the date the DRC received the ERPP notice and the date on the ERPP
notice, whether the tenant participated in ERPP efforts, whether the tenant had
counsel during ERPP, whether the DRC was able to conduct conciliation efforts,

1 and any other relevant information to help the court determine whether the matter
2 is ripe for adjudication.

3 **D. DRC Reporting Obligations** In order to comply with the requirements of ch. 115,
4 Laws of 2021, Sec. 7(7) related to ERPP data collection, the Court acknowledges
5 that the local DRC (by and through Resolution Washington, *i.e.* ResWA) has
6 agreed to provide and will provide ERPP data as detailed in Sec. 7(7)(b)-(d) to
7 AOC through an AOC-designated portal. It is understood that AOC will collect,
8 analyze, and organize the data provided by the DRC and provide an ERPP data
9 report to the legislature as required by ch. 115, Laws of 2021 Sec. 7 (8) on the
10 dates identified therein.

11 **E. Initial Hearing Procedures for Unlawful Detainer Cases.**

12 **(1) Upon implementation of the right to counsel plan for this court by OCLA**
13 **pursuant to Secs. 8 and 9 of Chapter 115, Laws of 2021, the following provision**
14 **will take effect:** At the first hearing, the court will advise the tenant of their right
15 to appointed counsel if indigent and inquire whether they wish to assert that right.
16 If so, the court shall refer the tenant to *the* Eviction Defense Screening Hotline by
17 sharing the name and contact number for said entity, unless counsel has
18 previously been appointed for the tenant prior to filing of the case with the court.
19 If a tenant is referred for appointment of counsel, the Court will continue the
20 initial hearing as appropriate to allow the litigant to receive assistance from
21 assigned counsel within appropriate timeframes as allowed by law and/or court
22 rule.

23 **(2) In non-payment of rent cases in which a DRC Certification was issued after**
24 **expiration of the Governor's Eviction Moratorium (*i.e.* after June 30, 2021):**

25 **(a)** At the first hearing, the court shall determine:

- 26 **(i)** whether the landlord has complied with the notice, service,
participation, and certification filing requirements of Sec. 7 of
Chapter 115, laws of 2021, and the Governor's Bridge
Proclamation 21-09.01 issued on September 24, 2021 as
applicable; and

1 (ii) whether the landlord and tenant met and conferred with the local
2 DRC for purposes of resolving the issue of nonpayment of rent;

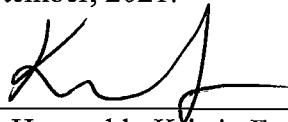
3 (b) If the tenant fails to appear at the first hearing, and the court finds the
4 landlord has demonstrated compliance with the applicable law, the court may
5 issue an order of default at the request of the landlord;

6 (c) Sanctions available for the landlord's noncompliance with notice, service,
7 or certification filing requirements include but are not limited to: awarding
8 attorney's fees and costs, granting a continuance, and any other relief as allowed
9 by law and/or court rule;

10 (4) In non-payment of rent cases where a DRC Certification was issued along
11 with an agreement between the parties, the court reserves its ability to enforce
12 such agreements, including those that reached agreement on matters addressed by
13 the rental agreement beyond nonpayment of rent.

14 F. **Superseding Effect.** This order supersedes all prior standing orders issued with
15 respect to the practice and procedure relating to the pilot Eviction Resolution
16 Program, if any.

17 DATED this 30th day of September, 2021.



18 The Honorable Kristin Ferrera
19 Presiding Judge

Important! Landlords: Fill out page 1 completely and correctly with all the information that you know. Your information and your attorney's information, if you have one, must be included. You must provide a copy of this notice to the tenant and **also** send a copy to the local dispute resolution center serving the area where the property is located (see page 2). You should retain proof of service.



Behind on rent? Here is a chance to resolve the dispute with your landlord

Superior Court Eviction Resolution Pilot Program (ERPP)

Tenants: To participate see below and respond by (date): _____!
(14 days after this notice is given to tenant)

Important! Tenants: Failure to respond to this notice within 14 days may result in the filing of a summons and complaint for an unlawful detainer action with the court (eviction).

To:	Tenant's Name:	
	Property Address:	
	Tenant's Phone:	Tenant's Email:

From:	Landlord's Name:	
	Landlord's service address:	
	Landlord's Phone:	Landlord's Email:
	Landlord's Lawyer (if any) Name:	
	Lawyer's Address:	
	Lawyer's Phone:	Lawyer's Email:



Your landlord is asking you to take part in the Eviction Resolution Pilot Program

⚠ Do not wait! You can get help.

What is the Eviction Resolution Pilot Program (ERPP)?

Your county's Superior Court uses this program. ERPP requires landlords to try to reach agreements with tenants about unpaid rent before they can ask for eviction in court. You may be eligible for **rent assistance** and **legal help** through the ERPP.

If you participate in the ERPP, your landlord must work with you and a specialist from your local **Dispute Resolution Center (DRC)**. If that solves the problem, great! If not, the DRC will offer free mediation. Mediation is voluntary – it only happens if both sides agree to do it.

You have a right to negotiated **payment plan** that works for you.





Why should I participate?

If you get this notice and do **not** respond or try to reach an agreement, your landlord may file for eviction in court. You can get help from a **free lawyer** if you are not sure what to do.

- Rent assistance
- Free mediation
- Free legal help

What is mediation? It is when a trained person (a mediator) helps you solve a problem or reach an agreement with someone else. You can ask for mediation at your local **Dispute Resolution Center**. Mediators are impartial and help all participants reach resolution.

Get help now! Contact these free resources in your county.

	<p>Rent Assistance</p> <p>Chelan Douglas Community Action Council 509-662-6156 / www.cdca.org</p>
	<p>Dispute Resolution Center</p> <p>Wenatchee Valley Dispute Resolution Center 509-888-0957 / www.wvdrc.org</p>
	<p>Lawyers</p> <p>Statewide Eviction Defense Screening Line 1-855-657-8387 (free) https://www.washingtonlawhelp.org/resource/eviction</p> <p>Chelan Douglas County Volunteer Attorney Services 509-663-2778 / www.cdvas.org/hjp</p>
	<p>Free interpreter services are available at all these programs</p> <p>The Washington State Office of the Attorney General has this notice in multiple languages on its website: www.atg.wa.gov/landlord-tenant. You will also find information there on how to find a lawyer or advocate at low or no cost and any available resources to help you pay your rent. Alternatively, you may find additional information to help you at www.washingtonlawhelp.org and www.courts.wa.gov.</p>

**I want to take part in the Eviction Resolution Pilot Program.
What do I do now?**

You can start the process by doing one of these things:

- Contact the Dispute Resolution Center in your county.
- Fill out and return this form to your landlord at the address on page 1. Keep a copy.

You can also get a lawyer, whether or not you participate in the ERPP.

<input checked="" type="checkbox"/>	Yes, I want help resolving my unpaid rent. Contact me at:	
Tenant's Name:		
Tenant's Address:		
Tenant's Phone:	Tenant's Email:	