From:	Rachel Burke
To:	CD STRComment
Subject:	Short Term Rental - Owner perspective
Date:	Monday, August 10, 2020 12:45:26 PM

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Hello there! I am an owner and manager of a STR on Lake Wenatchee. I manage it from Seattle and it's doing very well because I care very much. Nothing is more important to me with our cabin than being a good neighbor. I've used my cabin as a place for people to enjoy the mountains with an emphasis on not imposing on the local community but giving back to it. I have glowing reviews from my guests. I have dealt with exactly one extremely unstable and volatile local who screams at my guests and my cleaners whenever she gets the opportunity and says things like "you don't belong here" to me and my children when we are up at our cabin. She has threatened to call the cops on us and has made up reasons to do so. I have done everything possible to be a good neighbor and have bent over backwards to make sure we were not bothering her even though she is a few hundred feet away she will stand on her deck and glare at us. She just doesn't like that we rent our place and seems like a paranoid person. She has scared my kids who are always worried she will march over and scream at us for something. She is one of the voices proposing against the STR and I just can't see how it's good for the community to shut down wonderful places like mine because of unhappy people like her. I have a wonderful relationship with all of my other neighbors at the lake. She has threatened me, my guests and my cleaners for the most minor infractions such as idling cars for too long while loading or unloading. Please don't let people like her keep families like mine from our dreams!

When we bought our cabin it was to be used as a place for our family to get away from the city and rent to help pay the mortgage until we didn't have to any longer which is a very popular way all over the country to be able to afford to buy a vacation home. I believe that how you do anything is how you do everything and I am a person of integrity. Because of how I run my business I have attracted the attention of a Netflix show called The World's Most Amazing Vacation Rentals and they will be coming to my cabin in September. This will be a wonderful thing for the area and tourism for Leavenworth. Will I have to cancel this amazing opportunity? I manage my cabin from where I live in Seattle and this has worked out just fine because I communicate all of the rules to my guests beforehand. If they don't like and agree to all of my rules, they are excused from the contract and I won't host them. I quit my job in January to devote more of my time to my young family and manage the cabin. If we could not rent it, we would have to sell it and it's our family's dream we had worked towards for many, many years. It would hurt us financially in an already vulnerable time. We rent our home in Seattle and are not rich people. We have put everything into our cabin.

Please do not punish owners like myself who are truly a benefit to the community and care about being a good neighbor. Our property is small and we do not live on it but I go up about once a week, am always on call if needed and am in continual contact with my guests while they are at the cabin. Our cleaners make a living from cleaning our cabin and they live in Leavenworth and raise their family in the area. We have a very ethical and good thing going that blesses travelers with a restorative time in the mountains. Not everyone likes going to hotels or camping. Please let me continue to run my wonderful little cabin business. Please remember that there are some very good hosts out there that care about the local community

but that some of the locals will never be happy with people that they consider to be "outsiders." I can't help but think that this is a much bigger issue than just a STR issue. We are not outsiders. Our guests are not outsiders.

I'd rather this wasn't a public comment to protect my mentally unstable neighbor. If she is truly paranoid, I don't want to make that worse for her. Thank you.

Thank you for reading my long email!
Rachel Burke
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